

Terms and Conditions

The contents of this site are the exclusive property of **CRYSTAL S.A.S.**, including reproductions of articles, graphic design, logos, images, text, illustrations, photographic advertising, or procedures similar to photography, audiovisual production, trademarks and other distinctive signs, in any of the used or usable programming languages, as well as all software used for website development and operation.

Buyers are responsible for the veracity and accuracy of the data entered and/or supplied on the site when making purchases in general; as well as for product delivery conditions. In consequence any error or inaccuracy therein, especially as regards the shipment address or nomenclature data for delivery of purchased products, will be your sole responsibility, and you exonerate **CRYSTAL S.A.S.** from and against any claim in this regard, or for products delivered to the wrong address due to the fault of the buyer. **CRYSTAL S.A.S.** declares that it is foreign to any transaction processes carried out by financial and/or banking institutions and their validation. In consequence, and because it is not a financial and/or banking institution, it assumes no responsibility for rejections of transactions made by buyers, as the transaction process as such is specific to each financial institution. All purchases made on our <https://www.crystal.com.co/> website, will be subject to a data verification and validation process, by the CRYSTAL audit team; any transaction that does not successfully comply with data validation parameters will be rejected.

Our brands – **PUNTO BLANCO**, **GEF**, **BABY FRESH**, **GALAX** and **CASINO** – are protected under Colombian industrial property laws through the Industry and Trade Superintendent's Office.

As regards data or content shared and/or provided by users to the website, the user grants CRYSTAL S.A.S a non-exclusive, royalty and/or intellectual property free right, irrevocably, in perpetuity and fully transferable to third parties, to use, reproduce, modify, adapt, publish, translate, create derivative services, distribute, and display such reviews and comments throughout the world and in any media.

Our conditions of purchase, article/garment exchange policies, warranties, packaging, and rights of withdrawal can be found on our brand websites <https://www.puntoblanco.com.co/>, <https://www.gef.co/>, <https://tienda.babyfresh.com.co/> and <https://www.galax.co/>.

Cookies

A cookie is a temporary text file saved to your PC or electronic device to anonymously identify your behavior in the virtual store and to target your profile with with direct content. It also allows you not to have to log in to the virtual store every time you enter, so long as you activate the Remember Me button.

Cookies allow saving your preferences, your username and password, and your browsing history and habits. By accessing our site, we understand that you accept the use of such cookies.

You can easily delete these cookies from your computer or mobile device using your browser. If you choose to disable cookies or delete cookies, you will not benefit from all the features of our online store.

Crystal S.A.S. or service providers authorised by **Crystal S.A.S.** can study your activities, preferences, and transactional data (including your ip address, browser type and operating system) in connection with your use of our websites. **Crystal S.A.S.** or suppliers authorized by **Crystal S.A.S.** Can use this collected or stored information to provide better service, facilitate and monitor website use, and manage security risks. This information can also be used to track traffic patterns on our website or online store for internal analysis by **Crystal S.A.S.**

We collect customer information when they shop on our website. You can visit our website without registering, but if you wish to add items to the shopping cart, create a wishlist, or use other special features on our website, you must provide us with certain information, including your name, address, telephone number, and email, to open an account. When using the site and making purchases or transactions thereon, users/customers accept the site's "cookies" policy.

